



Management Systems
Manual
Quality Policy
Level 1 Manual

Reference	MSP 01
Revision	02
Date	21/02/2019
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Stanmore Holdings Ltd has established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organisation **Stanmore Holdings Ltd** has made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: **Stanmore Holdings Ltd** Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organization **Stanmore Holdings Ltd recognises** that people are the essence of any good business and that their full involvement enables their abilities to be used for the organisations benefit.

Process approach: As an organisation we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: **Stanmore Holdings Ltd** has committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organization we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: Stanmore Holdings Ltd recognises that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities.

The organisation has produced quality objectives which relate to this policy and they can be found in our management review meeting minutes.

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our Website, Company Noticeboard and Intranet.

This policy shall be reviewed at least 12 monthly unless circumstances require a review be conducted sooner.

Authorized by:  Position: Managing Director

Date Approved: 15/1/19

Review Date: